

## Annual Assessment Report

Assessment Cycle	2021-2022
Name of Office	Office of Multicultural Services (OMS)
Date of Office Approval	10/25/2022
Name of Submitter	Andrea B. Ramsey

**Date of data distribution: 10/25/2022**

*Outcome data from 2021-2022 (and existing data from the two previous academic years) for the office was distributed to staff members on the date above*

**Date of meeting: 10/25/22**

*The office met on the date above to discuss the data, identify the key strength and challenge, and to formulate action steps for responding to the challenges (i.e., for closing the loop over time).*

The participants in the meeting were: Andrea Ramsey

Office Mission Statement:

The mission of the Malone University Office of Multicultural Services is to enhance the holistic experience of students from diverse backgrounds by supporting them to achieve academic excellence while intentionally celebrating their unique cultural identities within a supportive community.

Office Goals (these are broad goals rather than specific, measurable outcomes)

1. To connect with every multicultural student on campus to ensure awareness of the support and services offered by the OMS office.
2. To increase the level of student engagement with the OMS office events and supportive services.
3. To support the campus community with resources, professional development, and opportunities for engagement regarding the topics of equity, diversity, and reconciliation.
4. To utilize community resources to enhance the opportunities and positive learning and social experiences of the diverse students that are a part of the Malone University community.

**Key Strength**

1. The exact wording of the specific outcome identified as a strength  
The OMS offered a variety of monthly social and educational program opportunities for participation of the student body and the greater campus community.

2. A brief summary of the evidence used to identify the outcome as a strength  
Event advertisements, attendance records, sign in sheets, exit tickets.

### **Responding to the Key Challenge: Closing the Loop**

1. The exact wording of the specific outcome identified as a challenge  
Increased engagement and unification of international students for fellowship, exposure, academic and social support, and enrichment.
2. A brief summary of the evidence used to identify the outcome as a challenge  
Attendance at events targeted for international students  
Level of response to all forms of outreach - electronic, phone, etc.  
Level of attendance/engagement of international students in MISA - Malone International Student Association
3. The action steps your office has already taken to address the challenge, including an evaluation of whether or not the action has resulted in improvement in the outcome  
Recruitment of MISA ambassadors - in progress, no significant increase as yet
4. Planned Action Steps
  1. International student survey
  2. Social outing to include planning based on student survey results
5. Implications for Planning and Budgeting

Record the Key Strength and the Key Challenge in the [Co-Curricular Assessment Google Sheet](#)