

# <u>Program Name</u>: Counseling and Human Development, including Clinical Mental Health Counseling and School Counseling Assessed by - Dr. Christina Schnyders, Director, Department of Counseling & Human Development Date/Cycle of Assessment:

#### Reporting cycle of Fall 2020 – Summer 2021

#### **Mission Statement:**

Built on Malone University's Foundational Principles, the graduate programs in the Counseling and Human Development department provide knowledge, practice, and skills through educational and clinical experiences, developing professional counselors as intentional practitioners who advocate for client/student growth and development.

#### Program Objectives (POs)/CACREP Key Performance Indicators (KPIs)

PO-01/KPI-01: Students will demonstrate their acquired knowledge of professional counseling identity, roles, advocacy strategies, and skill in the application of professional principles and ethical standards of counseling practice.

PO-02/KPI-02: Students will demonstrate acquired knowledge and skills in the use of multicultural counseling competencies.

PO-03/KPI-03: Students will demonstrate acquired knowledge and skill in the use of developmental theories and approaches across the lifespan.

PO-04/KPI-04: Students will demonstrate acquired knowledge and skill in career development, career assessment, and vocational enhancement strategies.

PO-05/KPI-05: Students will demonstrate acquired knowledge and skill in the professional, ethical and culturally relevant use of theories, techniques, and interventions, throughout the counseling process.

PO-06/KPI-06: Students will demonstrate acquired knowledge and skill in group theories, techniques, dynamics, processes, and group counseling practice.

PO-07/KPI-07: Students will demonstrate acquired knowledge and skill in the professional, ethical, and culturally relevant use of assessment and testing in counseling practice.

PO-08/KPI-08: Students will demonstrate acquired knowledge and skills in the use of research and program evaluation for the enhancement of counseling practice.

#### **Specialty Area Competencies: Clinical Mental Health Counseling**

PO-09/KPI-09 (CMHC): Students will demonstrate acquired knowledge and skill in the use of theories, models, documentation formats of case conceptualization, assessment, diagnosis, and treatment planning and implementation, and ethical culturally relevant and evidence-based strategies to provide effective counseling practice.

#### **Specialty Area Competencies: School Counseling**

PO-10/KPI-10 (SC): Students will demonstrate acquired knowledge and skill in the application of theories, techniques and interventions, and the development, coordination, and evaluation of effective school programs, and the ethical and culturally relevant strategies to for the provision of effective counseling practice.

#### **Counseling Dispositions**

PO-11/KPI-11: Students will demonstrate characteristics (counseling dispositions) related to the domains of 1) clinical astuteness, 2) intrapersonal skills, 3) interpersonal skills, and 4) professionalism and ethical practice in counseling.

#### **Licensure Exam Passage Rates:**

Students will meet standards and requirements for state licensure and certifications.

## Counseling and Human Development's Academic Program Assessment Report

**Department: Counseling and Human Development** 

Programs: Clinical Mental Health Counseling Program and School Counseling Program Assessed by:

Dr. Christina Schnyders, Program Director Time Period Covered: Fall 2020 – Summer

2021

Program Intended Learning Outcomes	Means of Program Assessment & Criteria for Success	Summary of Data Collected	Use of Results: Actions
PO-01/KPI-01: Students will demonstrate their acquired knowledge of professional counseling identity, roles, advocacy strategies, and skill in the application of professional principles and ethical standards of counseling practice.	M-01-1 (CMHC) Course: COUN 544 Foundations of CMHC Instrument: Supervising Clinical Counselor Interview and Paper Criteria: Score of 80% or above.	Fall Semester 2020 Supervising Clinical Counselor Interview and Paper 60% of the graduate counseling students (n= 20) passed this assessment, scoring higher than the cut percentage rate of 80%.  Spring Semester 2021 Supervising Clinical Counselor Interview and Paper 100% of the graduate counseling students (n= 9), passed this assessment, scoring higher than the cut percentage rate of 80%.  Summer Semester 2021 Supervising Clinical Counselor Interview and Paper 84.62% of the graduate counseling students (n= 13), passed this assessment, scoring higher than the cut percentage rate of 80%.	<ol> <li>Actions:         <ol> <li>Provide assistance in helping students find someone within their state with supervisory status for the assignment.</li> <li>Verifying with the course instructor that the selected supervisor is appropriate to be interviewed.</li> </ol> </li> <li>Clarifying syllabus guidelines and grading rubric guidelines prior to assignment submission.</li> </ol>

#### M-01-2 (CMHC)

Course: **COUN 544** Foundations of CMHC

Instrument: History & Current Issues in Counseling Paper

Criteria: Score of 80% or above

#### Fall Semester 2020

## History & Current Issues in Counseling Paper

92.00 % of the graduate counseling students (n=25), passed this assessment, scoring higher than the cut percentage rate of 80%.

#### Spring Semester 2021

## History & Current Issues in Counseling Paper

100 % of the graduate counseling students (n=9), passed this assessment, scoring higher than the cut percentage rate of 80%.

#### Summer Semester 2021

## History & Current Issues in Counseling Paper

100 % of the graduate counseling students (n=13), passed this assessment, scoring higher than the cut percentage rate of 80%.

#### M-01-3 (SC)

Course: COUN 545 Foundations of SC Instrument: Professional Interview Report

Criteria: Score of 80% or above

#### M-01-4 (SC)

Course: COUN 545 Foundations of SC Instrument: *History & Current Issues* 

in Counseling Paper

Criteria: Score of 80% or above

#### Fall Semester 2020

#### Professional Interview Report

87.5% of the graduate counseling students (n=8), passed this assessment, scoring higher than the cut percentage rate of 80%.

#### Fall Semester 2020

## History & Current Issues in Counseling Paper

75% of the graduate counseling students (n=8), passed this assessment, scoring higher than the cut percentage rate of 80%.

#### **Actions:**

- 1. Include supplemental resources that will assist students in addressing topics related to assignment instructions and grading rubric criteria.
- 2. Increase connection between current issues and personal reflection/professional identity in preparation for the paper.

#### **Actions:**

- Bring in a school counselor who can be collectively interviewed by the class in preparation for this assignment.
- 2. Verifying with the course instructor that the selected supervisor is appropriate to be interviewed.

- Include supplemental resources related to assignment instructions and grading rubric criteria.
- Increase connection between current issues and personal reflection/professional identity in preparation for the paper.

**M-01-5** (CMHC & SC)

Course: **COUN 662** Counseling

Children & Adolescents

Instrument: Case Study Analysis 2

**M-01-6** (CMHC & SC)

Course: **COUN 630** Counseling

Practicum

Instrument: Case Conceptualization

Paper

#### Fall Semester 2020

#### Case Study Analysis 2

94.44% of the graduate counseling students (n=18), passed this assessment, scoring higher than the cut percentage rate of 80%.

#### Spring Semester 2021

#### Case Study Analysis 2

92.86% of the graduate counseling students (n=14), passed this assessment, scoring higher than the cut percentage rate of 80%.

#### Summer Semester 2021

#### Case Study Analysis 2

96.43% of the graduate counseling students (n= 28), passed this assessment, scoring higher than the cut percentage rate of 80%.

#### Fall Semester 2020

#### Case Conceptualization Paper

95.24% of the graduate counseling students (n= 21), passed this assessment, scoring higher than the cut percentage rate of 80%.

#### Spring Semester 2021

#### Case Conceptualization Paper

86.67 % of the graduate counseling students (n=15), passed this assessment, scoring higher than the cut percentage rate of 80%.

#### **Actions:**

- Include more direct teaching/application on Stone's model of ethical decision making to help students access and apply information.
- 2. Provide a brief lecture to review the model and giving examples of the types of questions students should be asking as they weigh their choices in the case.
- Include Stone's model of ethical decision making in COUN 545 so that students have access to the model prior to taking this course.

- Encourage thoughtful consideration of which student should be selected.
- 2. Encourage selecting a student whose situation has layers of complexity and encourage students to gather needed information prior to submitting the report.
- 3. Review grading rubric and expectations with students prior to assignment deadline.

		Summer Semester 2021 (CMHC only)  Case Conceptualization Paper  100% of the graduate counseling students (n= 8), passed this assessment, scoring higher than the cut percentage rate of 80%.	
PO-02/KPI-02: Students will demonstrate knowledge and skills in the use of multicultural counseling competencies	M-02-1 (CMHC & SC) Course: COUN 503 Multicultural Counseling & Advocacy Instrument: Multicultural Competencies Paper Criteria: Score of 80% or above	Fall Semester 2020  Multicultural Competencies Paper 100% of the graduate counseling students (n=8), passed this assessment, scoring higher than the cut percentage rate of 80%.  Spring Semester 2021  Multicultural Competencies Paper 100% of the graduate counseling students (n=13), passed this assessment, scoring higher than the cut percentage rate of 80%.	Actions:  1. Review and discuss competencies prior to students completing the assignment  2. Review grading rubric for the assignment
		Summer Semester 2021  Multicultural Competencies Paper  92% of the graduate counseling students (n=23), passed this assessment, scoring higher than the cut percentage rate of 80%.	
	M-02-2 (CMHC & SC) Course: COUN 503 Multicultural Counseling & Advocacy Instrument: Immersion Paper Criteria: Score of 80% or above	Fall Semester 2020  Immersion Paper  100% of the graduate counseling students (n=8), passed this assessment, scoring higher than the cut percentage rate of 80%.	Actions:  1. Review assignment guidelines and clarify expectations for graduate-level writing  2. Review grading rubric for the assignment prior to assignment submission

M-02-3 (CMHC & SC) Course: COUN 564 Theories and Techniques of Counseling II Instrument: Final Video Assessment Criteria: Score of 80% or above	Immersion Paper  100% of the graduate counseling students (n=13), passed this assessment, scoring higher than the cut percentage rate of 80%.  Summer Semester 2021  Immersion Paper  78.95% of the graduate counseling students (n=19), passed this assessment, scoring higher than the cut percentage rate of 80%.  Spring Semester 2021  Final Video Assessment  94.87% of the graduate counseling students (n= 37), passed this assessment, scoring higher than the cut percentage rate of 80%.  Summer Semester 2020  Final Video Assessment  100% of the graduate counseling students (n= 14), passed this assessment, scoring higher than the cut percentage rate of 80%.	Actions:  1. Review sessions conducted by the course instructor and identify skills used in preparation for this assignment.  2. Conduct practice sessions with the professor or with classmates and have students/professor provide feedback on strengths and areas of further growth.
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#### M-02-4 (SC)

Course: COUN 684 School Counseling

Internship II

Instrument: Live Observation

**Evaluation** 

Criteria: Score of 80% or above

#### M-02-5 (CMHC)

Course: **COUN 686** Clinical Mental Health Counseling Internship II Instrument: *Live Observation* 

Evaluation

Criteria: Score of 80% or above

#### Fall Semester 2020

#### Live Observation Evaluation

100% of the graduate counseling students (n= 5), passed this assessment, scoring higher than the cut percentage rate of 80%.

#### Spring Semester 2021

#### Live Observation Evaluation

100% of the graduate counseling students (n=2), passed this assessment, scoring higher than the cut percentage rate of 80%.

#### Fall Semester 2020

#### Live Observation Evaluation

100% of the graduate counseling students (n= 13), passed this assessment, scoring higher than the cut percentage rate of 80%.

#### Spring Semester 2021

#### Live Observation Evaluation

100% of the graduate counseling students (n=19), passed this assessment, scoring higher than the cut percentage rate of 80%.

#### Summer Semester 2021

#### Live Observation Evaluation

100% of the graduate counseling students (n= 14), passed this assessment, scoring higher than the cut percentage rate of 80%.

#### **Actions:**

- Encourage students to be selective with the student chosen for the Live Observation.
- Practice areas of known weakness prior to the live observation through class roleplaying or with another counselor on site.

- . Encourage students to be selective with the student chosen for the Live Observation.
- Practice areas of known weakness prior to the live observation through class roleplaying or with another counselor on site.

PO-03/KPI-03: Students will demonstrate acquired knowledge and skills in the use of developmental theories and approaches across the lifespan.	M-03-1 (CMHC & SC) Course: COUN 549 Human Growth and Development Instrument: Developmental Paper Criteria: Score of 80% or above	Fall Semester 2020  Developmental Paper  100% of the graduate counseling students (n= 21), passed this assessment, scoring higher than the cut percentage rate of 80%.  Spring Semester 2021  Developmental Paper  100% of the graduate counseling students (n= 10), passed this assessment, scoring higher than the cut percentage rate of 80%.  Summer Semester 2021  Developmental Paper  91.67% of the graduate counseling students (n= 12), passed this assessment, scoring higher than the cut percentage rate of 80%.	Actions:  1. Encourage writing multiple drafts in order to improve content and overall flow of the paper prior to submission.  Review the importance of integrating developmental theories to enhance the description of developmental domains and milestones.

### M-03-2 (CMHC & SC)

Course: COUN 549 Human Growth

and Development

Instrument: *Case Conceptualization* Criteria: Score of 80% or above

#### Fall Semester 2020

#### Case Conceptualization

100% of the graduate counseling students (n= 20), passed this assessment, scoring higher than the cut percentage rate of 80%.

#### Spring Semester 2021

#### Case Conceptualization

100% of the graduate counseling students (n= 10), passed this assessment, scoring higher than the cut percentage rate of 80%.

#### Summer Semester 2021

#### Case Conceptualization

100% of the graduate counseling students (n= 12), passed this assessment, scoring higher than the cut percentage rate of 80%.

#### **Actions:**

- 1. Review assignment description and grading rubric with students.
- 2. Encourage students to review examples posted in Moodle prior to assignment submission.

#### M-03-3 (CMHC & SC)

Course: **COUN 662** Counseling Children and Adolescents

Instrument: *Case Study Analysis 2* Criteria: Score of 80% or above

#### Fall Semester 2020

#### Case Study Analysis 2

94.12% of the graduate counseling students (n=18), passed this assessment, scoring higher than the cut percentage rate of 80%.

#### Spring Semester 2021

#### Case Study Analysis 2

92.86% of the graduate counseling students (n=14), passed this assessment, scoring higher than the cut percentage rate of 80%.

#### **Actions:**

- Include more direct teaching/application on Stone's model of ethical decision making to help students access and apply information.
- 2. Provide a brief lecture to review the model and giving examples of the types of questions students should be asking as they weigh their choices in the case.

2.

	Summer Semester 2021  Case Study Analysis 2  96.43% of the graduate counseling students (n= 28), passed this assessment, scoring higher than the cut percentage rate of 80%.	3. Include Stone's model of ethical decision making in COUN 545 so that students have access to the model prior to taking this course
M-03-4 (SC) Course: COUN 684 School Counseling Internship II Instrument: Case Report and Presentation Criteria: Score of 80% or above	Fall Semester 2020  Case Report and Presentation  100% of the graduate counseling students (n=5), passed this assessment, scoring higher than the cut percentage rate of 80%.  Spring Semester 2021  Case Report and Presentation  100% of the graduate counseling students (n= 2), passed this assessment, scoring higher than the cut percentage rate of 80%.	<ol> <li>Actions:         <ol> <li>Encourage thoughtful consideration of which student should be selected.</li> <li>Encourage selecting a student whose situation has layers of complexity and encourage students to gather needed information prior to submitting the report.</li> </ol> </li> <li>Review grading rubric and expectations with students prior to assignment deadline.</li> </ol>
M-03-5 (CMHC) Course: COUN 686 Clinical Mental Health Counseling Internship II Instrument: Case Report and Presentation Criteria: Score of 80% or above	Fall Semester 2020  Case Report and Presentation  100% of the graduate counseling students (n= 17), passed this assessment, scoring higher than the cut percentage rate of 80%.  Spring Semester 2021  Case Report and Presentation  100% of the graduate counseling students (n= 20), passed this assessment, scoring higher than the cut percentage rate of 80%.	Actions:  1. Encourage thoughtful consideration of which student should be selected.  2. Encourage selecting a student whose situation has layers of complexity and encourage students to gather needed information prior to submitting the report.  3. Review grading rubric and expectations with students prior to assignment deadline.

		Summer Semester 2021	
		Case Report and Presentation	
		100% of the graduate counseling students (n=19), passed this assessment, scoring	
		higher than the cut percentage rate of 80%.	
PO-04/KPI-04: Students will demonstrate acquired knowledge and skills in career development, career assessment, and vocational enhancement strategies.	Summary	Spring Semester 2021  Career Assessment Summary  100% of the graduate counseling students (n= 30), passed this assessment, scoring higher than the cut percentage rate of 80%.  Summer Semester 2021  Career Assessment Summary  100% of the graduate counseling students (n= 27), passed this assessment, scoring higher than the cut percentage rate of 80%.	<ol> <li>Actions:</li> <li>Review assignment instructions and the grading rubric with students prior to assignment submission.</li> <li>Encourage students to synthesize career inventory results rather than just present individual inventory results separately.</li> <li>Conduct a career assessment for the students.</li> </ol>
	M-04-2 (CMHC & SC) Course: COUN 570 Career Counseling Instrument: Career Development Program Plan Criteria: Score of 80% or above	Spring Semester 2021  Career Development Program Plan  96.55% of the graduate counseling students (n= 29), passed this assessment, scoring higher than the cut percentage rate of 80%.  Summer Semester 2021  Career Development Program Plan  96.15% of the graduate counseling students (n= 26), passed this assessment, scoring higher than the cut percentage rate of 80%.	Actions:  1. Review assignment instructions and the grading rubric with students prior to assignment submission.  Provide guidance on using scholarly sources and citations to substantiate the program plan components.

#### M-04-3 (CMHC & SC)

Course: COUN 622 Assessment in

Counseling

Instrument: *Assessment Report* Criteria: Score of 80% or above

#### Fall Semester 2020

#### Assessment Report

100% of the graduate counseling students (n= 63), passed this assessment, scoring higher than the cut percentage rate of 80%.

#### Spring Semester 2021

#### Assessment Report

100% of the graduate counseling students (n= 26), passed this assessment, scoring higher than the cut percentage rate of 80%.

#### **Actions:**

- 1. Encourage personal consultation with the course instructor for questions related to the assignment requirements.
- Provide a mid-week submission deadline for brief formative feedback prior to the final submitted assignment deadline.

#### M-04-4 (SC)

Course: COUN 684 School Counseling

Internship II

Instrument: Case Report and

Presentation

Criteria: Score of 80% or above

#### Fall Semester 2020

#### Case Report and Presentation

100% of the graduate counseling students (n= 5), passed this assessment, scoring higher than the cut percentage rate of 80%.

#### Spring Semester 2021

#### Case Report and Presentation

100% of the graduate counseling students (n= 2), passed this assessment, scoring higher than the cut percentage rate of 80%.

#### **Actions:**

- Encourage thoughtful consideration of which student should be selected.
- Encourage selecting a student whose situation has layers of complexity and encourage students to gather needed information prior to submitting the report.
- 3. Review grading rubric and expectations with students prior to assignment deadline.

#### **M-04-5** (CMHC)

Course: **COUN 686** Clinical Mental Health Counseling Internship II Instrument: *Case Report and* 

Presentation

Criteria: Score of 80% or above

#### Fall Semester 2020

#### Case Report and Presentation

100% of the graduate counseling students (n= 17), passed this assessment, scoring higher than the cut percentage rate of 80%.

- 1. Encourage thoughtful consideration of which student should be selected.
- 2.

		Spring Semester 2021  Case Report and Presentation  100% of the graduate counseling students (n=20), passed this assessment, scoring higher than the cut percentage rate of 80%.  Summer Semester 2021  Case Report and Presentation  100% of the graduate counseling students (n=19), passed this assessment, scoring higher than the cut percentage rate of 80%.	<ol> <li>Encourage selecting a student whose situation has layers of complexity and encourage students to gather needed information prior to submitting the report.</li> <li>Review grading rubric and expectations with students prior to assignment deadline.</li> </ol>
PO-05/KPI-05: Students will demonstrate acquired knowledge and skills in the professional, ethical, and culturally-relevant use of theories, techniques, and interventions throughout the counseling process	M-05-1 (CMHC & SC) Course: COUN 564 Theories and Techniques in Counseling II Instrument: Final Video Assessment Criteria: Score of 80% or above	Spring Semester 2021  Final Video Assessment  94.87% of the graduate counseling students (n= 39), passed this assessment, scoring higher than the cut percentage rate of 80%.  Summer Semester 2021  Final Video Assessment  100% of the graduate counseling students (n= 14), passed this assessment, scoring higher than the cut percentage rate of 80%.	Actions:  1. Review sessions conducted by the course instructor and identify skills used in preparation for this assignment.  2. Conduct practice sessions with the professor or with classmates and have students/professor provide feedback on strengths and areas of further growth.
	M-05-2 (CMHC & SC) Course: COUN 567 Group Dynamics and Processing in Counseling Instrument: <i>Group Facilitation</i> Criteria: Score of 80% or above	Fall Semester 2020 Group Facilitation 100% of the graduate counseling students (n= 37), passed this assessment, scoring higher than the cut percentage rate of 80%.	Actions:  1. Review sessions conducted by the course instructor and identify skills used in preparation for this assignment.

	Spring Semester 2021 Group Facilitation 97.56% of the graduate counseling students (n= 41), passed this assessment, scoring higher than the cut percentage rate of 80%.	2. Conduct practice sessions with the professor or with classmates and have students/professor provide feedback on strengths and areas of further growth.
M-05-3 (CMHC & SC) Course: COUN 662 Assessment in Counseling Instrument: Child or Adolescent Interview and Summary Paper Criteria: Score of 80% or above	Fall Semester 2020 Child or Adolescent Interview Summary Paper 100% of the graduate counseling students (n= 18), passed this assessment, scoring higher than the cut percentage rate of 80%.  Spring Semester 2021 Child or Adolescent Interview and Summary Paper 100% of the graduate counseling students (n= 14), passed this assessment, scoring higher than the cut percentage rate of 80%.  Summer Semester 2021 Child or Adolescent Interview and Summary Paper 100% of the graduate counseling students (n= 28), passed this assessment, scoring higher than the cut percentage rate of 80%.	Actions:  1. Provide students with a list of examples of appropriate interventions they may choose from for their session.  2. Include lecture/ powerpoint/resources that help students assess the effectiveness of the intervention used, and to assess the strengths and challenges of the volunteer client.  3. Provide demonstration video links as examples.

#### M-05-4 (SC)

Course: COUN 684 School Counseling

Internship II

Instrument: Live Observation

**Evaluation** 

Criteria: Score of 80% or above

M-05-5 (CMHC)

Course: **COUN 686** Clinical Mental Health Counseling Internship II Instrument: *Live Observation* 

**Evaluation** 

Criteria: Score of 80% or above

#### Fall Semester 2020

#### Live Observation Evaluation

100% of the graduate counseling students (n= 5), passed this assessment, scoring higher than the cut percentage rate of 80%.

#### Spring Semester 2021

#### Live Observation Evaluation

100% of the graduate counseling students (n=2), passed this assessment, scoring higher than the cut percentage rate of 80%.

#### Fall Semester 2020

#### Live Observation Evaluation

100% of the graduate counseling students (n=13), passed this assessment, scoring higher than the cut percentage rate of 80%.

#### Spring Semester 2021

#### Live Observation Evaluation

100% of the graduate counseling students (n=19), passed this assessment, scoring higher than the cut percentage rate of 80%.

#### Summer Semester 2021

#### Live Observation Evaluation

100% of the graduate counseling students (n=14), passed this assessment, scoring higher than the cut percentage rate of 80%.

#### **Actions:**

- Encourage students to be selective with the student chosen for the Live Observation.
- 2. Practice areas of known weakness prior to the live observation through class role-playing or with another counselor on site.

- Encourage students to be selective with the student chosen for the Live Observation.
- Practice areas of known weakness prior to the live observation through class roleplaying or with another counselor on site.

PO-06/KPI-06: Students will demonstrate acquired knowledge and skills in group theories, techniques, dynamics, processes, and group counseling practice.	M-06-1 (CMHC & SC)  Course: COUN 567 Group Dynamics and Processing in Counseling Instrument: Six-Session Group Counseling Plan Criteria: Score of 80% or above	Spring Semester 2021  Six-Session Group Processing Plan  82.93% of the graduate counseling students (n= 41), passed this assessment, scoring higher than the cut percentage rate of 80%.	Actions:  1. Break down the assignment to include various points of submission in order to provide students substantive feedback.  2. Encourage students to use a developed outline for group facilitation.  3. Clarify instructions and grading rubric criteria prior to assignment submission.
	M-06-2 (CMHC & SC) Course: COUN 567 Group Dynamics and Processing in Counseling Instrument: <i>Group Facilitation</i> Criteria: Score of 80% or above	Fall Semester 2020 Group Facilitation 100% of the graduate counseling students (n= 37), passed this assessment, scoring higher than the cut percentage rate of 80%.  Spring Semester 2021 Group Facilitation 97.56% of the graduate counseling students (n= 41), passed this assessment, scoring higher than the cut percentage rate of 80%.	Actions:  1. Review assignment instructions and the grading rubric prior to students completing group facilitation.  2. Allow students to see a group being facilitated in class prior to completing this assignment.
	M-06-3 (CMHC & SC) Course: COUN 641 Addictions Counseling Instrument: Recovery Meetings & Reflection Paper Criteria: Score of 80% or above	Fall Semester 2020  Recovery Meetings & Reflection Paper 100 % of the graduate counseling students (n= 28), passed this assessment, scoring higher than the cut percentage rate of 80%.	Actions:  1. Increase questions in reflection paper regarding group dynamics and processes as observed in recovery meetings.

	Spring Semester 2021  Recovery Meetings & Reflection Paper 100% of the graduate counseling students (n= 26), passed this assessment, scoring higher than the cut percentage rate of 80%.	2. Structure discussion forum to address considerations between recovery meetings and group counseling practice in the treatment of substance use disorders.
M-06-4 (SC) Course: COUN 684 School Counseling Internship II Instrument: Group Facilitation Report Criteria: Score of 80% or above	Fall Semester 2020 Group Facilitation Report 100% of the graduate counseling students (n= 5), passed this assessment, scoring higher than the cut percentage rate of 80%.  Spring Semester 2021 Group Facilitation Report 100% of the graduate counseling students (n= 2), passed this assessment, scoring higher than the cut percentage rate of 80%.	Actions:  1. Encourage students to conduct a needs assessment prior to assignment submission.  2. Encourage student research relevant materials available for this assignment.
M-06-5 (CMHC) Course: COUN 686 Clinical Mental Health Counseling Internship II Instrument: Group Facilitation Report Criteria: Score of 80% or above	Fall Semester 2020 Group Facilitation Report 100 % of the graduate counseling students (n=17), passed this assessment, scoring higher than the cut percentage rate of 80%.  Spring Semester 2021 Group Facilitation Report 100% of the graduate counseling students (n=20), passed this assessment, scoring higher than the cut percentage rate of 80%.	Actions:  1. Encourage thoughtful consideration of which student should be selected.  2. Encourage selecting a student whose situation has layers of complexity and encourage students to gather needed information prior to submitting the report.  3. Review grading rubric and expectations with students prior to assignment deadline.

		Summer Semester 2021	
		Group Facilitation Report	
		78.95% of the graduate counseling students	
		(n=19), passed this assessment, scoring	
		higher than the cut percentage rate of 80%.	
		inglier than the cut percentage rate of 60%.	
PO-07/KPI-07: Students will demonstrate acquired knowledge and skills in the professional, ethical, and culturally relevant use of assessment and testing in counseling practice	M-07-1 (CMHC & SC) Course: COUN 622 Assessment in Counseling Instrument: Assessment Report Criteria: Score of 80% or above	Fall Semester 2020 Assessment Report  100% of the graduate counseling students (n= 63), passed this assessment, scoring higher than the cut percentage rate of 80%.  Spring Semester 2021 Assessment Report  100% of the graduate counseling students (n= 26), passed this assessment, scoring higher than the cut percentage rate of 80%.	Actions:  1. Encourage personal consultation with the course instructor for questions related to the assignment requirements.  2. Provide a mid-week submission deadline for brief formative feedback prior to the final submitted assignment deadline.
	M-07-2 (CMHC & SC) Course: COUN 622 Assessment in Counseling Instrument: Test Critique Paper Criteria: Score of 80% or above	Fall Semester 2020  Test Critique Paper  93.65% of the graduate counseling students (n= 63), passed this assessment, scoring higher than the cut percentage rate of 80%.  Spring Semester 2021  Test Critique Paper  96.15% of the graduate counseling students (n= 26), passed this assessment, scoring higher than the cut percentage rate of 80%.	Actions:  1. Encourage personal consultation with the course instructor for questions related to the assignment requirements.  2. Provide a mid-week submission deadline for brief formative feedback prior to the final submitted assignment deadline.  3. Framing the assignment and its application to clients prior to assignment submission.

#### M-07-3 (CMHC & SC)

Course: COUN 570 Career Counseling

Instrument: Career Assessment

Summary

Criteria: Score of 80% or above

#### Spring Semester 2021

#### Career Assessment Summary

100% of the graduate counseling students (n= 30), passed this assessment, scoring higher than the cut percentage rate of 80%.

#### Summer Semester 2021

#### Career Assessment Summary

100% of the graduate counseling students (n= 27), passed this assessment, scoring higher than the cut percentage rate of 80%.

#### **Actions:**

- Review assignment instructions and the grading rubric with students prior to assignment submission.
- Encourage students to synthesize career inventory results rather than just present individual inventory results separately.
- 3. Conduct a career assessment for the students.

#### M-07-4 (CMHC & SC)

Course: COUN 628 Treatment Methods in Clinical Mental Health

Counseling

Instrument: *Diagnostic Assessment* Criteria: Score of 80% or above

#### Fall Semester 2020

#### Diagnostic Assessment

100% of the graduate counseling students (n= 24), passed this assessment, scoring higher than the cut percentage rate of 80%.

#### Summer Semester 2021

#### Diagnostic Assessment

96.55% of the graduate counseling students (n= 29), passed this assessment, scoring higher than the cut percentage rate of 80%.

#### **Actions:**

- Review assignment instructions and the grading rubric with students prior to assignment submission.
- 2. Provide guidance on using scholarly sources and citations to substantiate the program plan components.
- 3. Clarify the difference between interventions and objectives prior to assignment submission.

#### M-07-5 (SC)

Course: COUN 684 School Counseling

Internship II

Instrument: Case Report &

Presentation

Criteria: Score of 80% or above

#### Fall Semester 2020

#### Case Report & Presentation

100% of the graduate counseling students (n=5), passed this assessment, scoring higher than the cut percentage rate of 80%.

#### **Actions:**

Encourage students to be selective in determining the student on whom the case report is presented wisely.

		Spring Semester 2021  Case Report & Presentation  100% of the graduate counseling students (n= 2), passed this assessment, scoring higher than the cut percentage rate of 80%.	2. Encourage selecting a student whose situation has layers of complexity and encourage students to gather information needed for the case report prior to submitting the report.
	M-07-6 (CMHC) Course: COUN 686 Clinical Mental Health Counseling Internship II Instrument: Case Report and Presentation Criteria: Score of 80% or above	Fall Semester 2020  Case Report & Presentation  100% of the graduate counseling students (n=17), passed this assessment, scoring higher than the cut percentage rate of 80%.  Spring Semester 2021  Case Report & Presentation  100% of the graduate counseling students (n=20), passed this assessment, scoring higher than the cut percentage rate of 80%.  Summer Semester 2021  Case Report & Presentation  100% of the graduate counseling students (n=19), passed this assessment, scoring higher than the cut percentage rate of 80%.	Actions:  1. Encourage thoughtful consideration of which student should be selected.  2. Encourage selecting a student whose situation has layers of complexity and encourage students to gather needed information prior to submitting the report.  3. Review grading rubric and expectations with students prior to assignment deadline.
PO-08/KPI-08: Students will demonstrate acquired knowledge and skills in the use of research and program evaluation for the enhancement of counseling practice.	M-08-1 (CMHC & SC) Course: COUN 652 Research and Program Evaluation in Counseling Instrument: <i>Final Project</i> Criteria: Score of 80% or above	Fall Semester 2020 Final Project 77.27% of the graduate counseling students (n= 22), passed this assessment, scoring higher than the cut percentage rate of 80%.	Actions:  1. Add voiceover to weekly powerpoint presentations.  Post video outlining components of course assignments that culminate in the Final Project.

		Spring Semester 2021  Final Project  100% of the graduate counseling students (n=14), passed this assessment, scoring higher than the cut percentage rate of 80%.  Summer Semester 2021  Final Project  100 % of the graduate counseling students	<ol> <li>Provide guidance on translating ideas into written narrative for professional-style papers.</li> <li>Consistently use APA formatting in all courses in our program to encourage consistency in adherence to APA guidelines.</li> </ol>
	M-08-2 (CMHC & SC) Course: COUN 549 Human Growth and Development Instrument: Developmental Paper Criteria: Score of 80% or above	100 % of the graduate counseling students (n= 44), passed this assessment, scoring higher than the cut percentage rate of 80%.  Fall Semester 2020  Developmental Paper  100% of the graduate counseling students (n= 21), passed this assessment, scoring higher than the cut percentage rate of 80%.  Spring Semester 2021  Developmental Paper  100% of the graduate counseling students (n= 10), passed this assessment, scoring higher than the cut percentage rate of 80%.  Summer Semester 2021  Developmental Paper  91.67% of the graduate counseling students (n= 12), passed this assessment, scoring higher than the cut percentage rate of 80%.	Actions:  1. Encourage writing multiple drafts in order to improve content and overall flow of the paper prior to submission.  Review the importance of integrating developmental theories to enhance the description of developmental domains and milestones.

M-08-3 (CMHC & SC) Course: COUN 622 Assessment in Counseling Instrument: Test Critique Paper Criteria: Score of 80% or above	Fall Semester 2020 Test Critique Paper 93.65% of the graduate counseling students (n= 63), passed this assessment, scoring higher than the cut percentage rate of 80%.  Spring Semester 2021 Test Critique Paper 96.15% of the graduate counseling students (n= 26), passed this assessment, scoring higher than the cut percentage rate of 80%.	Actions:  1. Encourage personal consultation with the course instructor for questions related to the assignment requirements.  2. Provide a mid-week submission deadline for brief formative feedback prior to the final submitted assignment deadline.
M-08-4 (CMHC & SC) Course: COUN 662 Counseling Children and Adolescents Instrument: Research Paper Criteria: Score of 80% or above	Spring Semester 2021  Research Paper  92.86% of the graduate counseling students (n= 14), passed this assessment, scoring higher than the cut percentage rate of 80%.	Actions:  1. Provide links to credible APA format resources (ex. Purdue OWL).  2. Review what constitutes an evidence-based practice prior to assignment submission.  2. Offer an optional brainstorming session via video conferencing or discussion forum to explore potential topics of research for students.

#### PO-09/KPI-09:

Students will demonstrate acquired knowledge and skills in the use of theories, models, documentation formats of case conceptualization, assessment, diagnosis, and treatment planning and implementation, and ethical culturally relevant and evidence-based strategies to provide effective counseling practice.

#### M-09-1 (CMHC & SC)

Course: **COUN 564** Theories and Techniques of Counseling II Instrument: *Final Video Assessment* Criteria: Score of 80% or above

#### Spring Semester 2021

#### Final Video Assessment

94.87% of the graduate counseling students (n= 39), passed this assessment, scoring higher than the cut percentage rate of 80%.

#### Summer Semester 2021

#### Final Video Assessment

100% of the graduate counseling students (n= 14), passed this assessment, scoring higher than the cut percentage rate of 80%.

#### **Actions:**

- 1. Review sessions conducted by the course instructor and identify skills used in preparation for this assignment.
- 2. Conduct practice sessions with the professor or with classmates and have students/professor provide feedback on strengths and areas of further growth.

#### M-09-2 (CMHC)

Course: COUN 626 Diagnosis of

Mental Disorders

Instrument: *Diagnostic Exercises 1-12* Criteria: Score of 80% or above

#### Spring Semester 2021

#### Diagnostic Exercises 1-12

96.67% of the graduate counseling students (n= 30), passed this assessment, scoring higher than the cut percentage rate of 80%.

#### Summer Semester 2021

#### Diagnostic Exercises 1-12

100% of the graduate counseling students (n= 36), passed this assessment, scoring higher than the cut percentage rate of 80%.

#### **Actions:**

- Encourage students to attend
   weekly class meetings in
   which case studies are
   reviewed and diagnoses are
   discussed.
- 2. Continue to provide detailed feedback to students regarding each case study and the students' diagnostic strengths and areas of needed growth.

#### **M-09-3** (CMHC)

Course: **COUN 628** Treatment Methods in Clinical Mental Health

Counseling

Instrument: *Diagnostic Assessment* Criteria: Score of 80% or above

#### Fall Semester 2020

#### Diagnostic Assessment

100% of the graduate counseling students (n= 24), passed this assessment, scoring higher than the cut percentage rate of 80%.

- Review assignment instructions and grading rubric ahead of assignment submission.
- 3. Provide an example of a DA ahead of assignment submission.

	Summer Semester 2021  Diagnostic Assessment  96.55% of the graduate counseling students (n= 29), passed this assessment, scoring higher than the cut percentage rate of 80%.	
M-09-4 (CMHC) Course: COUN 688 Management and Advocacy in Clinical Mental Health Counseling Instrument: Case Analysis Report Criteria: Score of 80% or above	Fall Semester 2020  Case Analysis Report  100% of the graduate counseling students (n= 17), passed this assessment, scoring higher than the cut percentage rate of 80%.  Summer Semester 2021  Case Analysis Report  96.30% of the graduate counseling students (n= 27), passed this assessment, scoring higher than the cut percentage rate of 80%.	Actions:  1. Encourage the students to review the instructions and grading rubric prior to beginning this assignment and to clarify the details of the assignment requirements with the professor.  2. Remind students to review the <i>Publication Manual of the APA</i> (7th Ed.) and to use it as a guide for this assignment.
M-09-5 (CMHC) Course: COUN 686 Clinical Mental Health Counseling Internship II Instrument: Live Observation Evaluation Criteria: Score of 80% or above	Fall Semester 2020  Live Observation Evaluation  100% of the graduate counseling students (n= 13), passed this assessment, scoring higher than the cut percentage rate of 80%.  Spring Semester 2021  Live Observation Evaluation  100% of the graduate counseling students (n= 19), passed this assessment, scoring higher than the cut percentage rate of 80%.	Actions:  1. Encourage students to conduct a needs assessment prior to assignment submission.  2. Encourage students research relevant materials available for this assignment.  2.

		Summer Semester 2021  Live Observation Evaluation  100% of the graduate counseling students (n= 14), passed this assessment, scoring higher than the cut percentage rate of 80%.	
	M-09-6 (CMHC) Course: COUN 686 Clinical Mental Health Counseling Internship II Instrument: Final Evaluation Criteria: Score of 80% or above	Fall Semester 2020 Final Evaluation  82.35% of the graduate counseling students (n= 17), passed this assessment, scoring higher than the cut percentage rate of 80%.  Spring Semester 2021 Final Evaluation  85% of the graduate counseling students (n= 20), passed this assessment, scoring higher than the cut percentage rate of 80%.  Summer Semester 2021 Final Evaluation  89.47% of the graduate counseling students (n= 19), passed this assessment, scoring higher than the cut percentage rate of 80%.	Actions:  1. Facilitate ongoing assessment of progress throughout the experience.  2. Study the results of the midterm evaluation and live observation prior to the final evaluation to assess strengths and areas of further growth.  3. Prep site supervisors to increase inter-grader understanding on how the evaluation is to be completed.
PO-10/KPI-10: Students will demonstrate acquired knowledge and skills in the application of theories, techniques and interventions and the development, coordination, and evaluation of effective school programs, and	M-10-1 (CMHC & SC) Course: COUN 564 Theories and Techniques of Counseling II Instrument: Final Video Assessment Criteria: Score of 80% or above	Spring Semester 2021  Final Video Assessment  94.87% of the graduate counseling students (n= 37), passed this assessment, scoring higher than the cut percentage rate of 80%.	Actions:  1. Review sessions conducted by the course instructor and identify skills used in preparation for this assignment.

the ethical and culturally relevant strategies for the provision of effective counseling practice.		Summer Semester 2021 Final Video Assessment 100% of the graduate counseling students (n= 14), passed this assessment, scoring higher than the cut percentage rate of 80%.	2. Conduct practice sessions with the professor or with classmates and have students/professor provide feedback on strengths and areas of further growth.
	M-10-2 (SC) Course: COUN 610 Consultation and Advocacy in School Counseling Instrument: Case Study Criteria: Score of 80% or above	Fall Semester 2020 Case Study 100% of the graduate counseling students (n= 5), passed this assessment, scoring higher than the cut percentage rate of 80%.	Actions: 1. Add content to curriculum regarding the RTI process and the role of special education within the school system. 2. Provide a practical RTI role play scenario.
	M-10-3 (SC) Course: COUN 612 Program Development and Coordination in School Counseling Instrument: Presentation on Program Development & Coordination Criteria: Score of 80% or above	Spring Semester 2021  Presentation on Program Development & Coordination  100% of the graduate counseling students (n= 5), passed this assessment, scoring higher than the cut percentage rate of 80%.	Actions: 1. Review the assignment instructions and grading rubric prior to assignment submission. 2. Increase discussion on how program development relates to other course content within the school counseling curriculum.
	M-10-4 (SC) Course: COUN 684 School Counseling Internship II Instrument: <i>Live Observation</i> Evaluation Criteria: Score of 80% or above	Fall Semester 2020  Live Observation Evaluation  100% of the graduate counseling students (n= 5), passed this assessment, scoring higher than the cut percentage rate of 80%.	Actions:  1. Encourage students to be selective with the student chosen for the Live Observation.  2. Practice areas of known weakness prior to the live observation through class roleplaying or with another counselor on site.

		Spring Semester 2021  Live Observation Evaluation  100% of the graduate counseling students (n=2), passed this assessment, scoring higher than the cut percentage rate of 80%.	<ol> <li>Study the results of the midterm evaluation and live observation prior to the final evaluation to assess strengths and areas of further growth.</li> <li>Facilitate ongoing assessment of progress throughout the experience</li> </ol>
	M-10-5 (SC) Course: COUN 684 School Counseling Internship II Instrument: Final Evaluation Criteria: Score of 80% or above	Fall Semester 2020  Final Evaluation  100% of the graduate counseling students (n= 5), passed this assessment, scoring higher than the cut percentage rate of 80%.  Spring Semester 2021  Final Evaluation  100% of the graduate counseling students (n= 2), passed this assessment, scoring higher than the cut percentage rate of 80%.	Actions:  1. Facilitate ongoing assessment of progress throughout the experience.  2. Study the results of the midterm evaluation and live observation prior to the final evaluation to assess strengths and areas of further growth.
PO-11/KPI-11: Students will demonstrate Characteristics related to the domains of 1) clinical astuteness, 2) intrapersonal skills, 3) interpersonal skills, and 4) professionalism and ethical practice in counseling	M-11-1 Course: All courses, each time they are offered Instrument: Review and Retention Rubric Criteria: Score of 3 or above	Fall Semester 2020  Review and Retention Rubric  98% of the graduate counseling students (n= 445), passed this assessment, scoring higher than 2 on a 0-6 scale.	<ul> <li>Actions:</li> <li>1. Require the development of a Remediation Plan for any student whose GPA is under a 3.0</li> <li>2. Require the development of a Remediation Plan for any student who receives a score of 2 or below on the Review and Retention Rubric for any given</li> </ul>

		Spring Semester 2021  Review and Retention Rubric  98% of the graduate counseling students (n=441), passed this assessment, scoring higher than 2 on a 0-6 scale.  Summer Semester 2021  Review and Retention Rubric  98% of the graduate counseling students (n= 435), passed this assessment, scoring higher than 2 on a 0-6 scale.	3. Provide a comprehensive assessment report to any students' academic advisor who is creating a Remediation Plan to help assist the student in identifying problematic areas and areas for further growth.
PO-12/KPI-12: Students will meet standards and requirements for state licensure and certifications.  Clinical Mental Health Counseling Students only: Students will successfully pass the clinical mental health counselor licensure examination, the National Counselor Examination (NCE).  School Counseling Students only: Students will successfully pass the school counselor licensure Examination, OAE 040.	M-12-1 Assessment: National Counselor Examination (NCE) produced through the National Board of Certified Counselors.  CMHC Program students are eligible to take this exam when enrolled in their last semester of the program.	January – December 2020 National Counselor Examination (NCE) data: Pass Rate for Malone University: 90% (n=21). National Pass Rate: 80% for Fall 2020; 81% for Spring 2021.	Actions:  1. Faculty recommended that students use study resources, such as the "Encyclopedia of Counseling" (Rosenthal) prior to taking the NCE and will continue to do so.  2. Faculty significantly increased the amount of multiple-choice quizzes and midterm and final exams in order to assist students in preparing for the NCE, which is comprised of multiple-choice questions.

M-12-2	August 2020-July 2021	Actions:
Assessment: Ohio Assessment f Educators (OAE 040) produced through the Ohio Department of Education. SC Program student eligible to take this exam when enrolled in their last semester of program.	T Ohio Assessment for Educators (OAE 040) data: Mean Total Scaled Score for Malone University: 234.6 Pass Rate for Malone University: 85.71% the (n=7)	1. Students will receive study materials for OAE 040 from the internship course instructor and will be instructed to study those materials prior to taking the OAE 040.
Criteria: School Counseling stude will have a pass rate of a minimu 80%.		<ol> <li>The Director will consult with the COUN 683/684 SC Internship I &amp; II course instructor to problem- solve for strategies to improve passage rate for the OAE 040.</li> <li>The Director will explore with faculty and the advisory board ways in which the standards for this assessmen can be raised to promote the development of advanced counseling skills.</li> </ol>