

AN EMPLOYER'S INTERNSHIP TOOLBOX

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INTRODUCTION

This document was assembled as a result of collaboration through the Education Committee of the Canton Regional Chamber of Commerce and Strengthening Stark. The ultimate goal of various education initiatives is to connect our regional businesses with our school systems in order to create a talent pipeline that addresses the needs of the County's businesses. These relationships and connections help build and maintain viable businesses and thus elevates our community through a robust workforce and business community.

The purpose of this "toolbox" is to promote and encourage our regions' businesses to establish their own internship programs with the local universities and high school career tech programs in Stark County to build these relationships.

In the current economy, many area business establishments are not able to fill open positions with qualified and trained individuals due to a very tight labor market and due to the many career choices individuals and students have. Businesses can establish a means to build and cultivate their own talent pipeline through establishing their own internship program with one or several of the area universities or high school career tech programs. The return on investment is easily realized by the participating business as noted by the list below. In addition, students and our community realize great benefits through these programs and relationships as students in these programs already have residency in Stark County so it is assumed the potential to hire increases compared to a general job posting that is listed across the United States through one of the many job posting services.

The outline below is a compilation of "Best Practices" of internship programs developed from the study of many resources available on the internet, interviews with local Stark County universities and high school career tech programs, and information garnered through attendance at internship conferences in Northeast Ohio.

WHAT IS THE ROI AND BENEFITS TO A COMPANY WHEN EMPLOYING INTERNS?

- a. Provide a cost-effective way to recruit and evaluate potential full-time employees
- b. Provide flexible source of personnel to meet seasonal high demands
- c. Serve as a low-cost training and development program
- d. Strengthen relationships between employers and schools
- e. Cost effective public relations ambassadors who convey positive messages about an organization
- f. Interns can assist with short term projects
- g. Complete projects that are on the back burner
- h. Enable full-time employees to focus on important tasks and relieves employees from minor/routine tasks
- i. Offer fresh perspectives and innovative ideas
- j. Interns bring technology from the classroom into the workplace
- k. Interns can improve retention of full-time positions
- I. Increase diversity
- m. Offer management opportunities to mid-level employees
- n. Build relationships with local high schools and universities
- o. Increase visibility of your company
- p. Help fill open positions with talent

WHAT IS AN INTERNSHIP?

Short-term - Hands-on - Structured Supervised with ongoing feedback

It is NOT: Primarily clerical unless specified Vague or undefined Unsupervised

CLEARLY DEFINE GOALS

Develop clear measurements of success

Define student goals (learning objectives and employer goals)

FINDING AN INTERN CANDIDATE

- a. Develop a competitive job description. See Appendix A for samples.
- b. Post on your company website
- c. Use referrals and leads from customers, chambers of commerce, and employees
- d. Use a targeted approach with local schools. Contact one or several of the career services departments of the local Stark County colleges, universities or career tech programs to post the internship or job opening on their platforms and for assistance to promote the opening within their organization to targeted students within the field of study. See Appendix B for a listing of career services contacts
 - Build a relationship with faculty through introductions from career services
 - Identify if the internship is for school credit as additional forms and formal reviews during the internship may be required
 - Post on the local school's websites and job boards
 - Attend the school's job fairs
 - Participate in the school's networking events and mock interviews to build name recognition
 - Use alumni contacts for referrals
- e. Use social media such as LinkedIn, Facebook, YouTube and others
- f. Post the internship opening on one or several local, regional or national clearinghouses such as:
 - Ohio Means Jobs or Ohio Means Internship posting and services (https://ohiomeansjobs.com/omj/employer/joborder/quick/post.do)
 - Handshake which is a common platform used by over 700 college career services departments throughout the US - (<u>https://www.joinhandshake.com/employers/</u>)
 - The Northeast Ohio Talent Exchange for internships (<u>https://www.noche.org/451</u>)
 - Indeed.com (<u>https://www.indeed.com/</u>)

SELECTING AN INTERN

- a. Consider the candidate's major
- b. Grade point average
- c. Extracurricular activities
- d. Interview
- e. Pass the background and/or drug screening

ONBOARDING THE INTERN

- a. Set up their work area including voicemail, PC, software/programs, email, and work supplies
- b. Provide them with a job description outlining their responsibilities, tasks, and projects
- c. Create and give them a schedule for their first week
- d. Give them a tour of the organization and facilities
- e. Introduce the intern to staff
- f. Schedule to meet with key people in the organization with whom they will work
- g. Take them out to lunch on the first day
- h. Provide them with the employee handbook and other relevant company materials
- i. Explain organizational rules, policies, procedures, safety guidelines, and expectations
- j. Have them attend your next hew-hire orientation program if applicable
- k. Train them on critical technology and systems such as phone systems, PC passwords, copy machines, file naming and filing systems
- I. Guide them in setting up a bank account if direct deposit is required
- m. See Ohio Department of Education Internship Orientation Checklist for more details (Appendix D)

BUILD ORGANIZATIONAL SUPPORT

- a. Identify short-term projects
- b. Work with interns in cross-functional areas to engage more people
- c. Gain support from organization leaders and from front-line managers

PAY THE INTERN

- a. Pay interns hourly wage (typically \$10-\$16/hr.)
- b. Pay interns through payroll system
- c. Work with college for awarding credit
- d. Consider other benefits like paid holidays, onsite perks, training, or other benefits
- e. Be familiar with Department of Labor Fact Sheet Number 71 if it is an unpaid internship

ENSURE ENOUGH WORK FOR THE INTERN

- a. Provide meaningful projects
- b. Offer projects an intern can "own"
- c. Require interns to keep a journal
- d. Treat interns like regular employees

WORK WITH THE INTERN

- a. Assign one supervisor who meets frequently with the intern
- b. Appoint a mentor for each intern apart from supervisor- chemistry and passion is important
- c. Ensure every project has
 - A due date
 - An expectation of how long to complete
 - How interns should get help on a project if needed
 - Whether or not an intern should check before finishing the project
 - A defined or deliverable format
 - Feedback on the assignment for the intern
- d. Be inclusive of interns with meetings, visits, late nights, fun staff events
- e. Continue to train throughout the experience
- f. Interns want frequent feedback, informal weekly meetups are preferred
- g. Formally evaluate at least twice during the experience in order to guide and re-direct if needed

POTENTIAL INTERN PROJECTS

- a. Researching the prospect of a new program, initiative, product, or service
- b. Writing business proposals, reports, and plans
- c. Managing and maintaining databases and spreadsheets
- d. Planning or coordinating an event or meeting
- e. Creating a study, analyzing the results and producing a report
- f. Developing support documents, briefs, presentations and visuals for reports (graphs, charts, power point or prezi presentations, etc.)
- g. Researching root causes and proposing or recommending solutions to a business problem
- h. Helping with general customer service duties
- i. Assisting in responding to inquiries, leads, and referrals

MORE SAMPLE PROJECTS FOR INTERNS:

FUNCTIONAL AREA	TYPES OF PROJECTS/ASSIGNMENTS
Accounting/Finance	Accounting, account payable/receivables financial analysis and reporting, billing, auditing, tax, financial modeling
Engineering	Mechanical, design/drafting, industrial, computer software, application, electrical, systems, chemical, bio-engineering, researching projects, inspection drawing checks
Human Resources	Administration, recruiting, training and development, benefits, employee relations program coordination, performance management, wellness, employee recognition
Information Technology	Help desk support, network administration or maintenance, application development, programming, database development or management, web development, software development, business analysis/intelligence, technical writing
Marketing/ Communications	Social networking, market research, promotional materials, program and event coordination mass communication/mailing lists, web content or administration graphic design, reporting/editing, public relations/press releases, advertising, media design of video or audio
Non-profit	Program development, fundraising and development, counseling/social work, managing groups, project work
Research	Data collection and analysis, data cleaning, economic or policy research, quality control and testing, social science research, primary and secondary market research, business assessment and recommendations quality control and testing, laboratory research (scientific)
Sales/Customer Service	Administrative/clerical work, customer database administration customer service, account management, customer intake, inside sales, customer intake



END THE INTERNSHIP WELL

- a. Evaluate interns formally and informally
- b. Provide the intern a presentation opportunity
- c. Provide a formal exit interview
- d. Complete forms if the internship is for school credit
- e. Stay connected after the internship through LinkedIn, Christmas cards, include in e-blast promotions and newsletters
- f. Send interns notes or company swag throughout the year to
- a. Keep the relationship open for future temporary or permanent staffing needs

BENEFITS FOR STUDENTS

- a. Gain an understating of different career paths
- b. Develop professional skills and increase future employability
- c. Make real life connections between academic courses and career path

- d. Establish business relationships in their chosen industry in the community
- e. Gain meaningful hands-on experience in their field of study
- f. When hired as permanent employees after graduation, interns experience greater job satisfaction and have proven increased retention rates with employers

CONCERNS OF INTERNS

- a. Give us real work!
- b. Be honest about the work that is entailed let us know up front if it is "grunt" work
- c. Give us feedback
- d. Include us in meetings
- e. Give us detailed explanations or examples of assigned work it is not obvious to us
- f. Assign mentors and supervisors who truly like to teach and train us
- g. Make time for us
- h. Be prepared for day one of our arrival and ensure the staff is aware of our arrival
- i. Add other benefits if the pay rate cannot meet industry standards take us to lunch, pay for parking, paid holidays, days off, or other creative benefits

EMPLOYERS' BIGGEST CHALLENGES GETTING STARTED

- a. Writing a good job description
- b. Allotting proper lead time to contact schools and post a position
- c. Ensuring expectations are clear with the intern and the supervisor
- d. Getting managers to give up tasks
- e. Check and re-checking the intern's work
- f. Expect and allow mistakes or redirection of projects
- g. Tasks or projects may take longer using interns
- h. Realizing interns are a marketing arm for the company- a good or bad experience will be known throughout the intern's circle of contacts

TESTIMONIALS FROM BUSINESSES

"We were a little unsure about hiring a summer intern for the first time and it proved to be a solid business decision. Our intern took it upon himself and found multiple ways to bring efficiencies to our business processes by introducing technology he learned from the classroom. These efficiencies translated into real cost savings for our office operations."

Bryce Custer, President Ohio River Corridor Development

"Internships are fantastic opportunities for students to learn what our company has to offer, while gaining valuable on-the-job experience. At the same time, we are able to assess skills and competencies of students who could potentially become future employees."

Robin Zollinger Assistant Group Controller, The Timken Company

"We recently hired one of our interns and might be doing so again with another intern fairly soon. That's the kind of success we like to see. For the students, most of them have their eyes opened wide. They couldn't have conceived what an ad agency like ours does nor the clients we have. In all cases, we expect interns to contribute to client work and we do that by giving them very discreet and achievable projects. These advance over time based on how they success with each one. Innis Maggiore believes that internships are one way to support the Educational pillar of the Strengthening Stark initiative."

Mark Vandegrift, Principal & COO Innis Maggiore

"Our 30-year relationship with the co-op program through Akron U has led to many direct hires who now occupy all levels of engineering design and management levels in our 50-man firm. It has truly been a win-win relationship with the students and with our company in growing our business and serving our clients."

Charles F. Hammontree, P.E., P.S.- President and CEO of Hammontree & Associates, Limited



APPENDIX A – SAMPLE JOB DESCRIPTION FOR AN INTERN

Job Descriptions - Example No. 1

Job Title:	Business Intern
Name of Company:	ABC, Inc.
Location:	Alliance, Ohio
Majors:	Business, Finance, or other business-related field
Wage:	\$12-\$15 per hour

ABC, Inc is a commercial real estate development company with assets throughout Stark, County Ohio concentrating in urban and downtown development ventures. The company has been in operation for over 10 years and offers a diverse range of services including site selection, identifying and assembling development incentive packages, and full turn-key project management from design, to construction, through occupancy.

Objectives and Responsibilities

- Conduct real estate and market research and assemble reports
- Summarize findings and prepare and give Power Point presentations
- Contact regulatory and governmental agencies for each project and client
- Assemble prospectus reports and permit applications
- · Work with local, regional and state economic devolvement agencies
- Become familiar with office operations and identify more efficient processes and procedures

Qualifications Required

- Strong attention to detail
- Excellent oral and written communication
- Ability to meet deadlines
- Experience with Microsoft Office including Excel Spreadsheet skills and Power Point
- Able to think independently and offer new ideas

Job Description - Example No. 2

The Muskingum River Watershed, which covers more than 8,000 square miles and drains into the Muskingum River, is the largest wholly contained watershed in the state of Ohio, covering about 20 percent of the state.

The system of reservoirs and dams in the watershed offers flood reduction and water conservation benefits to the region's property owners and residents. The Muskingum Watershed Conservancy District (MWCD), a political subdivision of the State of Ohio, was responsible for the development of the reservoirs and dams. Today the MWCD is dedicated to providing the benefits of flood reduction, water conservation and recreational opportunities in the Muskingum River Watershed.

Intern Position:	Natural Resources - Forestry
Salary Rate:	\$12.00 per hour
Reporting Location:	Main Office, New Philadelphia, OH
FLSA Status:	Non-exempt

Summary of Responsibilities

The Natural Resources Intern shall assist in the maintenance and update of forest inventory records. Duties will also include assisting with the timber harvesting operations. Assists Conservation staff as needed.

Essential Functions include the following. Other duties may be assigned.

Assists with the timber harvesting and plantation pine management operations of the MWCD; Including marking timber, sale layout, preparing operation, and management plans. Monitors harvesting to assure the use of BMP's and the proper receipt of revenues.

Provides information and handles inquiries from the public, lessees, and special interest groups regarding related natural resources issues.

Performs and/or assists with forest cultivation and protection activities, including timber stand improvement, wildlife habitat improvement and insect and disease control.

Verifies outer boundaries during forestry operations and documents issues and encroachments for their resolution. Coordinates with Engineering regarding monumentation. Surveys and documents encroachments.

Assists with maintaining and updating compartment/stand inventory of all forestlands. Assists with maintaining the forest inventory of timber stands and forest management records of the MWCD.

Notifies appropriate manager of any safety concerns realized while performing job duties.

Job Description - Example No. 2 | continued

Skills and Abilities

Education:

Must be enrolled in a four-year Bachelor's degree program from an accredited institution in forest resources management, environmental sciences, environmental engineering, or related natural resource field is required. Within this curriculum, multiple-use emphasis is desirable.

Experience:

Knowledge of and experience in using established forestry protocols and quality-control procedures is required.

Computer Skills: Basic computer skills required

Certifications & Licenses:

Driver's license valid in the state of Ohio.

Abilities:

Ability to keep accurate records and good organizational skills are required.

Physical Demands

While performing the duties of this job, the employee is regularly required to sit and talk or hear. The employee frequently is required to use hands to finger, handle, or feel objects, tools, or controls and reach with hands and arms. The employee is frequently required to stand and walk. The employee must occasionally lift and/or move up to 50 pounds. Specific vision abilities required by this job include close vision, distance vision, color vision, depth perception, and the ability to adjust focus.

Work Environment

While performing the duties of this job, the employee is frequently exposed to outside weather conditions. The noise level in the work environment is usually moderate.

Other Requirements, Expectations, or Unusual Conditions

It is anticipated that fieldwork will dominate this position. Attendance at meetings and functions may also require occasional evening and weekend work. While performing the duties of this job, the employee is occasionally exposed to moving mechanical parts; high, precarious places; outside weather conditions; and risk of electrical shock.

APPENDIX B – STARK COUNTY CAREER SERVICES CONTACTS

College and University Career Services Contacts

Aultman College

2600 Sixth St. SW, Canton, OH 44710 Dr. Brock Reiman, Vice President Academic Affairs Phone: 330-363-6164 Email: <u>brock.reiman@aultmancollege.edu</u> Web site: <u>https://www.aultmancollege.edu</u>

Kent State University, Stark

6000 Frank Ave. NW, North Canton, OH 44720 Shaanette Fowler, Assistant Director Employer Relations and Interships Phone: 330-244-3253 Email: <u>sfowle13@kent.edu</u> Web site: <u>https://www.kent.edu/stark/career-services</u>

Malone University

2600 Cleveland Ave. NW, Canton, OH 44709 Jen Vennest, Director of Tutoring Services and Career Development Coordinator Phone: 330-471-8321 Email: jcannest@malone.edu Web site: <u>https://www.malone.edu/academics/academic-resources/center-for-student-success/</u> career-development/for-employers-or-recruiters/

Northeast Ohio Medical University

4209 State Rt. 44, Rootstown, OH 44272 Janet Coon, Associate Director, Government & External Affairs Phone: 330-325-6264 Email: jcoon@neomed.edu

Stark State College

6200 Frank Ave. NW, North Canton, OH 44720 Mandy Hinkel, Director of Career Services & Workforce Development Phone: 330-494-6170 x4271 Email: <u>AHinkel@starkstate.edu</u> Web site: <u>https://www.collegecentral.com/starkstate/</u>

University of Akron

302 E Buchtel Ave, Akron, OH 44325 Laura Carey, Director, Career Services Phone: 330-972-7827 Email: <u>llf17@uakron.edu</u> Web site: <u>www.uakron.edu/career</u>

University of Mount Union, Career Development Office

1972 Clark Ave., Alliance, OH 44601 Sara Fugett, Director of Career Development Phone: 330-829-8211 Email: <u>fugettsb@mountunion.edu</u> Web site: <u>https://www.mountunion.edu/career-development</u>

Walsh University Career Readiness and Development Center

2020 E. Maple St., North Canton, OH 44720 Beth Johnson, Career Development Coordinator Phone: 330-490-7380 Email: <u>ejohnson@walsh.edu</u> Web site: <u>www.walsh.edu/career-center</u>

MASSILLON | 330-830-3901

Course Auto Technology Business Academy

Construction Trades Cosmetology Exercise Science, Sports Med Family Consumer Science Manufacturing-Engineering Marketing Media & Arts Communication

Microsoft Office Specialist Nursing Careers Pharmaceutical Science Teaching Professions

Email

Mr. Matt Reiter Mitch Krichbaum Jason Werstler Mrs. Radel Mr. Sifferlin Mrs. Vensel Mr. Kircher Mr. Richards Mr. Sheetz Mr. Ferrell Mrs. Michelle Grimes Ms. LaFleur Ms. Janice Sprankle Mrs. Deitrick

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Phone

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330-830-3901 x 51606
330-830-3901 x 51611
330-830-3901 x 51134
330-830-3901 x 51406
330-830-3901 x 51607
330-830-3901 x 51409
330-830-3901 x 51612
330-830-3901 x 51604
330-830-3901 x 51608
330-830-3901 x 51346
330-830-3901 x 51613
330-830-3901 x 51140

SOUTH STARK ACADEMY | CANTON LOCAL | 330-484-8000

Course

Automotic Tech Construction Tech Graphic & Visual Design Metal Fabrication/Welding Programmming & Game Desq Engineering/(PLTW)BiomedSci Small Animal Science Sports Med 21st Century Business Contact Info Jay Vrabec Todd Elliott Chris Bergert Rich Clark Jim Laughlin John Pye Lindsey Brant Kristen Smith Phil Forshey

Email

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Lori.Howenstine@perrylocal.org

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Robert.Ballinger@perrylocal.org

Chad.Spurgeon@perrylocal.org

SOUTH STARK ACADEMY | PERRY LOCAL | 330-477-3486

Course

Business & Finance Culinary Arts Cosmetology

Healthcare Occupations Tech

Medical Tech Prep

Teacher Academy Project Lead the Way Engineering Media and Video Production (2019) Contact Info Mark Hawkins Adam Crawn Terri Snyder Laura Sigrist Maryjean Mccaffrey Laurie Howenstine Julie Haren Laurie Howenstine Korin Marsh Julie Wells Robert Ballinger Chad Spurgeon

Keith Brown

Keith.Brown@perrylocal.org

SOUTH STARK ACADEMY | SANDY VALLEY LOCAL | 330-866-9371

Course

Contact Info

Email

Business & Administrative Service (includes Entrepreneurship) Horticulture (2019) Mr. White

SOUTH STARK ACADEMY | EAST CANTON | 330-488-0316

Course CTE Business Program Contact Info

)

ALLIANCE | 330-829-2245

Course Automotive body Automotive tech Media Arts/Video Production Cosmetology Interactive Media Construction Trades Sports Med/Athletic Training Premedical Professions Welding Fabrication **Contact Info** Shawn Smith Shawn Smith Robert Quicci Lisa Scanlon Robert Quicci Brian Swank Stephanie McKnight Kimberly Woodruff Steve Fuson

Contact Info

Matthew Denny

Mr. Lamancusa

Mr. Givens (18-19)

Mr. Lanzer (19-20)

Mr. Pittman

Mrs. Woods

Ms. Sheckler

Email

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smithsh@alliancecityschools.org smithsh@alliancecityschools.org quicciro@alliancecityschools.org guicciro@alliancecityschools.org quicciro@alliancecityschools.org swankbr@alliancecityschools.org mcknightst@alliancecityschools.org woodruffki@alliancecityschools.org fusonst@alliancecityschools.org

MARLINGTON | 330-823-1300

Course
Accounting
Engineering
Horticulutre
Landscaping
Natural Resources
Oil& Gas Tech

Landscape Management

Email

s_pittman@marlingtonlocal.org m_denny@marlingtonlocal.org t_woods@marlingtonlocal.org a_lamancusa@marlingtonlocal.org b_sheckler@marlingtonlocal.org b_givens@marlingtonlocal.org c_lanzer@marlingtonlocal.org Phone

330-823-1300

330-823-7588

330-823-1300

330-823-1300

RG DRAGE | 330-832-1591

Fairless - Tuslaw - Northwest - Louisville - Minerva - Malvern

Course	Contact Info	Email
Animal Sci & Mgmt/	Laura Bevington	laura.vevinton@rgdrage.org
Pre-vet Tech	Ladia Bornigion	ladianetrinienengalagereng
Auto Collision Tech	Dan Sabella	daniel.sabella@rgdrage.org
Auto Services Tech	Bill Morris	william.morris@rgdrage.org
Bakery/Pastry Operations	Dennis Finley	dennis.finley@rgdrage.org
Building Construction Tech	Brad Richardson	brad.richardson@rgdrage.org
Cosmetology	Trisha Fetzer	tricia.fetzer@rgdrage.org
Culinary Arts	David Browne	david.browne@rgdrage.org
Dental Assisting	Michelle Carter	michelle.carter@rgdrage.org
Early Childhood Ed	Tamara Lutes	tamara.lutes@rgdrage.org
Engineering	Kyle Batdorff	kyle.batdorff@rgdrage.org
Graphic Communications	Michael Reymond	michael.reymond@rgdrage.org
Health Technologies	Karen Marks	karen.ziemke@rgdrage.org
Heavy Truck/Diesel Tech	Jason Shaner	jason.shaner@rgdrage.org
HVAC/R	Kevin Couch	kevin.couch@rgdrage.org
Metal Fabrication	Scott Burdge	scott.burdge@rgdrage.org
Prescision Machining Tech	Kyle Batdorff	kyle.batdorff@rgdrage.org
Sports Med & Rehab	Jordan Viebranz	jordan.viebranz@rgdrage.org
Sports Turf &		

John Dimascio

CANTON CITY - MCKINLEY | 330-438-2712

Course Automotive Collision Automotive Tech **Broadcast Media Building Technologies Business Management** Commercial Pbotography Cosmetology Cullinary Arts Early Childhood Exercise Science & Sports Medicine Law & Public Safety Medical Office Management Nursing Tech Performing Arts

PreEngineering (PLTW) Video Game Programming Welding Tech

Course Automotive Tech CISCO **Clinical Health Care Services Construction Tech** Culinary Arts Horticulture

Jacki Power Ron Nunez Michael Hedrick Heather Hutmacher Georgeann Garman Erik Escola Nicole Coleman

Contact Info

Dave Johnson

Darryl Pringle

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hedrick_m@ccsdistrict.org	330-438-2712
hutmacher_h@ccsdistrict.org	330-438-2712
garman_g@ccsdistrict.org	330-458-3965
escola_e1@ccsdistrict.org	330-580-3014
coleman_n@ccsdistrict.org	330-438-2712
menning_l@ccsdistrict.org	330-438-2647
lee_c@ccsdistrict.org	330-438-2712
iacino_d@ccsdistrict.org	330-438-2712
tabellion_d@ccsdistrict.org	330-438-2642
mcnally_k@ccsdistrict.org	
juncan_a@ccsdistrict.org	
weaver_j@ccsdistrict.org	330-438-2712
kurtz_j@ccsdistrict.org	330-438-2712
hoover_t@ccsdistrict.org	330-438-3004

STARK COMPACT | JACKSON LOCAL | 330-837-3501 **Contact Info**

Joe Drury

Roy Dria

Scott Elkins

Ann Capuano

Brian Clevenger

Stephanie Kunkel

Email

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STARK COMPACT | LAKE LOCAL | 330-877-4282

Course

Health Tech Legal Studies Marketing and Bus Mgt GenYES IT

Contact Info Chris Baker Teresa Miller Aja Tompot Frank Pilato

Email bakerchris@lakelocal.org millerteresa@lakelocal.org tompotaja@lakelocal.org pilatofrank@lakelocal.org

STARK COMPACT | PLAIN LOCAL/GLENOAK | 330-491-3800

Course

Advancement to Nursing

Animation & Graphic Design Automotive Tech Commericial Photography **Construction Trades** Cosmetology

Engineering Tech Entertainment Tech

Contact Info

Peggi Johnson Marv Ann Morena Paula Hincliffe Mark Sundbury Jeannene Mathis-Bertosa Brad Kessler Pamela Michael Dahlia Kiefer Mr. Walbeck Amy Sima Dirham

johnsonp@plainlocal.org morenam@plainlocal.org hinchliffep@plainlocal.org sundburym@plainlocal.org mathisbertosaj@plainlocal.org kesslerb@plainlocal.org michelp@plainlocal.org kiefferd@plainlocal.org walbeckj@plainlocal.org simadirhama@plainlocal.org

2712 712 8004

STARK COMPACT | PLAIN LOCAL/GLENOAK | 330-491-3800 | continued

Email

Course

- Emergency Fire Health Tech High School of Business Horitculture Teacher Pathways Video Production Music Production
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CAREER SERVICES



United State Department of Labor, Wage and Hour Division



Fact Sheet #71: Internship Programs Under The Fair Labor Standards Act

This fact sheet provides general information to help determine whether interns and students working for "for-profit" employers are entitled to minimum wages and overtime pay under the Fair Labor Standards Act (FLSA).¹

Background

The FLSA requires "for-profit" employers to pay employees for their work. Interns and students, however, may not be "employees" under the FLSA—in which case the FLSA does not require compensation for their work.

The Test for Unpaid Interns and Students

Courts have used the "primary beneficiary test" to determine whether an intern or student is, in fact, an employee under the FLSA.2 In short, this test allows courts to examine the "economic reality" of the internemployer relationship to determine which party is the "primary beneficiary" of the relationship. Courts have identified the following seven factors as part of the test:

- 1. The extent to which the intern and the employer clearly understand that there is no expectation of compensation. Any promise of compensation, express or implied, suggests that the intern is an employee—and vice versa.
- 2. The extent to which the internship provides training that would be similar to that which would be given in an educational environment, including the clinical and other hands-on training provided by educational institutions.
- 3. The extent to which the internship is tied to the intern's formal education program by integrated coursework or the receipt of academic credit.
- 4. The extent to which the internship accommodates the intern's academic commitments by corresponding to the academic calendar.
- 5. The extent to which the internship's duration is limited to the period in which the internship provides the intern with beneficial learning.
- 6. The extent to which the intern's work complements, rather than displaces, the work of paid employees while providing significant educational benefits to the intern.
- 7. The extent to which the intern and the employer understand that the internship is conducted without entitlement to a paid job at the conclusion of the internship.

Courts have described the "primary beneficiary test" as a flexible test, and no single factor is determinative. Accordingly, whether an intern or student is an employee under the FLSA necessarily depends on the unique circumstances of each case.





If analysis of these circumstances reveals that an intern or student is actually an employee, then he or she is entitled to both minimum wage and overtime pay under the FLSA. On the other hand, if the analysis confirms that the intern or student is not an employee, then he or she is not entitled to either minimum wage or overtime pay under the FLSA.

Where to Obtain Additional Information

This publication is for general information and is not a regulation. For additional information, visit our Wage and Hour Division Website: <u>http://www.wagehour.dol.gov</u> and/or call our toll-free information and helpline, available 8 a.m. to 5 p.m. in your time zone, 1-866-4USWAGE (1-866-487-9243).

Footnotes

1 - The FLSA exempts certain people who volunteer to perform services for a state or local government agency or who volunteer for humanitarian purposes for non-profit food banks. WHD also recognizes an exception for individuals who volunteer their time, freely and without anticipation of compensation, for religious, charitable, civic, or humanitarian purposes to non-profit organizations. Unpaid internships for public sector and non-profit charitable organizations, where the intern volunteers without expectation of compensation, are generally permissible.

2 - E.g., Benjamin v. B & H Educ., Inc., --- F.3d ---, 2017 WL 6460087, at *4-5 (9th Cir. Dec. 19, 2017); Glatt v. Fox Searchlight Pictures, Inc., 811 F.3d 528, 536-37 (2d Cir. 2016); Schumann v. Collier Anesthesia, P.A., 803 F.3d 1199, 1211-12 (11th Cir. 2015); see also Walling v. Portland Terminal Co., 330 U.S. 148, 152-53 (1947); Solis v. Laurelbrook Sanitarium & Sch., Inc., 642 F.3d 518, 529 (6th Cir. 2011).

Internship Orientation Checklist

Intern: Click here to enter text.

Supervisor: Click here to enter text.

Time/Date of Orientation: Click here to enter text.

I. Welcome and Introduction

□ What it means to work at this company

II. Workplace Tour

- □ Overall tour of facility
- □ Tour of work area
- □ Fire extinguishers, fire escapes, exits, evacuation routes
- □ Introduction to staff

III. Tour of Facilities

- □ Restrooms
- □ Parking
- □ Lunch rooms
- □ Telephones
- □ Storage for personal belongings

IV. About the Company

- □ Discussion of company structure
- □ Key people in the company
- □ Type of business, products, services
- □ Who our customers are
- □ Other branches or divisions

V. Department Specifics

- □ Telephone number and address
- □ Explanation of work schedule
- □ Location of time clock/sign-in
- □ Attendance requirements
- □ Working with other departments/employees
- □ Hours
- □ Break times
- □ Lunch time

VI. Job-specific Issues

- □ Location of necessary supplies
- $\hfill\square$ How to use phone/office equipment
- $\hfill\square$ Job description
- □ Training plan
- □ Evaluation procedures

Ohio | Department of Education

Internship Orientation Checklist

VII. Safety Training

- □ Stairwell/fire exits
- □ Fire extinguishers
- Special hazards
- Accident prevention
- □ Safety training log, updated as needed

VIII. Supervisor's Expectations

- Dress code (hair, clothing, jewelry, etc.)
- Performance expectations
- Company culture (teamwork, service, values, etc.)

IX. Materials

- Personnel handbook
- Organization chart
- Telephone directory
- Security procedures
 - Required documentation (The student's Personalized Learning/Training Plan contains documentation required by Ohio child labor laws, copies of which must be maintained on-site in the student's personnel file as well as at the school.)